

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	3894445
<b>Application Number:</b>	10796345
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1976
<b>Title of Invention:</b>	Method, system and program for integrated service management
<b>First Named Inventor/Applicant Name:</b>	Sridhar Krishnamoorthy
<b>Customer Number:</b>	23389
<b>Filer:</b>	Steven Fischman/Julie Yanopoulos
<b>Filer Authorized By:</b>	Steven Fischman
<b>Attorney Docket Number:</b>	END920030147US1 (17238)
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<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1		17238amdt.pdf	546853 2b486489cb1d84f5e48c506467d7af34 627x8	yes	14

Multipart Description/PDF files in .zip description			
Document Description	Start	End	
Amendment - After Non-Final Rejection	1	1	
Claims	2	8	
Applicant Arguments/Remarks Made in an Amendment	9	13	
Miscellaneous Incoming Letter	14	14	

**Warnings:**

<b>Information:</b>	Total Files Size (in bytes):	546853
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**New Applications Under 35 U.S.C. 111**  
If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**  
If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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